



**Park Grove**  
PRIMARY ACADEMY

6<sup>th</sup> November 2017

**PARENTPAY – ONLINE PAYMENT SYSTEM**  
**DEMONSTRATION**

In September we introduced our new online payment system, ParentPay. All credit/debit balances were transferred over from our previous system during the Summer holidays.

Thank you to those of you who have activated and started using the system, we hope you are finding it user friendly. If you haven't activated your ParentPay account, please activate using the username and password that was sent to you last term, a reminder of these will be sent home with your child today. Please ignore this if you have signed up and are using ParentPay already.

To help families understand the system better and see how user friendly it is, we are holding a 'hands-on' demonstration in school on Thursday 16th November from 9am to 9.30am. Claire Clarke from the school office and Louise Jackson from Ebor Academy, who has used the system for a few years will be available for any questions or to assist you on how to activate your account and use the system.

We would like to work towards a cashless system in school by January 2018, but if you need to make payments by cash you may do so via the PayPoint network at many local convenience stores. Please ask in the office and they will be able to issue you with a Paypoint barcode. Please note that there is no transaction fee payable with ParentPay and you are able to pay in a lump sum or pay for lunches/trips individually.

Please come along if you would like more information on ParentPay or you have any questions or queries.

Thank you for your support.

Best wishes

School Office



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