



22nd January 2020

Dear Parent/Carer

We are pleased to announce that we introduced a new form of parent-school communication in September last year, which has proven to be extremely successful so far. 'Parenthub' is free to download and use on your iPhone or Android device and will help keep you up to date with what's going on at Park Grove Primary Academy. You will receive messages and documents all in one handy place. You will also be able to report your child's absence with the app and monitor their attendance.

Next school year, we will no longer be sending communication through email, so you will need the Parenthub app in order to receive all information sent from the school office. We currently have 82% of children with at least one parent with the app, so please help us reach our 100% goal by the end of the year! Each child can have more than one parent receiving this communication, so if you would like to start receiving information please download the app and then verify using your phone number.

All communication from the office team is issued through Parenthub so please download the app on to your device. Simply go to the App Store or the Google Play Store and search for 'Parent Hub'.

Once installed, create your account, tap 'Add a School' and enter the school handle **@Parkgroveprimary** (on android) or **Parkgrove** (on Apple). Once installed, your account remains valid for the duration of your child's (or children's) time here.

We will continue to use ParentPay for online payments.

If you have any queries or difficulties setting up or using Parent Hub, please either phone school office team on (01904 554390) or send an email to admin.pgs@ebor.academy and they will be happy to help.

Kind regards,

Miss Jo Sawyer Headteacher j.sawyer@ebor.academy

