



13th January 2026

IMPORTANT UPDATE: Arbor to replace Parent Hub

From March 2026, Parent Hub and Parent Pay will no longer be available as we have come to the end of the contracts. We will be replacing all functions with Arbor which can be accessed either through the mobile or tablet app or through the portal on your laptop or computer.

We started using Arbor in the Summer Term for digital storage across Ebor Academy Trust and staff are finding it very user friendly. We will be using Arbor platform, alongside Hutchison, for all our other communications, payments and bookings.

The staff in our school office have undergone training on this new Arbor platform and will be more than happy to help you with it.

A link to register and download the Arbor App will be sent to all parents and carers via Parent Hub on the 19th January 2026.

You will be able to access messages on Arbor from **19th January 2026**
To download the app please click on the link below.

Getting Started: Please follow the link below for instructions about how to download the Arbor App.

[Getting Started with Arbor](#)

[Poster -Download the App QR code](#)

Kind regards,

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